

TERMS AND CONDITIONS OF BOOKING

1. ALTERATIONS AND CANCELLATIONS

- a) Written or email notice of alterations and cancellations must be provided for all bookings except for those cancelled in person in which case appropriate identification will be required.
- b) Where the booking dates are changed between 3 - 14 days prior to arrival standard cancellation fees will apply. Any change to a booking less than 48 hours prior to arrival will result in full cancellation fee.
- c) Shortening of a booking with fixed stay dates is not permitted.
- d) For cancellations made in part or in full more than 14 days after making a booking and:
 - More than 180 nights prior to arrival: \$55 fixed charge or 50% of the cost of one night of the stay (whichever is the lowest) will be retained (cost based on first night of stay).
 - 15 - 180 nights prior to arrival: 50% of the cost of one night of the stay will be retained (cost based on first night of stay).
 - 3 - 14 days prior to arrival: The cost of the first night of the stay will be retained.
 - less than 48 hours prior to 2pm check-in time: full payment will be retained.
 - Leavers period bookings: No refund offered, full payment will be retained.

2. SECURITY DEPOSITS

Security deposits are required during certain periods.

3. BOOKINGS

May be transferred to another key holder with at least 24 hours written notice. Information relating to bookings will not be released to a third party under any circumstances. The registered guest must be over 18 years of age and spend each night in the accommodation for the duration of the booking. Photo identification will be required when the key is collected.

4. OCCUPANCY LIMITS

Tents: Maximum two tents and a total of 6 people per site.

Governors Circle, Caroline Thomson Cabins and Kingstown Dormitories and Hostel: Only 1 person per bed. Additional beds are not available.

Premium Units, Premium View Villas and Cottages:

Maximum of 1 person per permanent bed plus 50% (e.g. in a 4 bed unit, the number of occupants must not exceed 6).

The RIA reserves right to adjust occupancy limits during specified periods.

5. QUIET TIMES

All visitors are required to respect the rights of others to enjoy the Island at all times and to observe "quiet" times as follows: 11pm - 7am in all areas. 9pm - 9am at Kingstown and Governors Circle.

6. CREDIT CARD SURETY

It is a condition of tenancy that the occupant provides a valid credit card pre authorisation to the RIA and agrees to allow any cost for which they are liable under the tenancy to be levied against this credit card.

7. RELOCATION

Under exceptional circumstances the RIA reserves the right to relocate a booking to a house of similar type.

8. BREACH of TERMS and CONDITIONS

Any breach of the terms and conditions by the registered guest or other occupants may result in immediate cancellation of the tenancy without refund. Additional terms and conditions are located on the reverse of the registration card which must be signed on check-in.

9. 5/3 BOOKING RULE

When booking more than 18 months in advance and into the closed month, at least 5 nights must be booked in the open month to be able to book a maximum of 3 nights in the closed month. Subsequent shortening of the stay by reducing the number of nights in the open month is not permitted.



Accommodation Bookings

Rottnest Island Authority
Visitor Centre
B Shed, Victoria Quay
Fremantle WA 6160, Australia

PO Box 693, Fremantle WA 6959
Bookings: (08) 9432 9111
Facsimile: (08) 9432 9315

Toll Free: 1800 111 111
(Country callers only)

Information

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